Accessibility statement

Version 1.5 | Last updated 29 September 2026

This is a translation of the French original, which governs in case of divergence.

We want our online services to be usable by everyone, whatever tool or ability they read them with. This statement covers the public site, avanserv.com, and the application, app.avanserv.com.

Our commitment

The site and the application aim at level AA of the Web Content Accessibility Guidelines (WCAG) 2.2, the standard taken up by the European norm EN 301 549 and by directive (EU) 2019/882 on accessibility requirements for products and services. Our services address professionals, so this statement is a voluntary commitment; we hold it to the bar of an obligation.

Conformance status

The site and the application are partially conformant with WCAG 2.2 level AA: most criteria are met, and the known gaps are the ones named below.

What works on the site: the whole site can be walked with a keyboard, in a logical tab order and with a visible focus indicator; the structure uses regions and ranked headings; every page declares its language and exists in French and in English; moving from one page to another is announced to screen readers and puts focus on the new page; animation respects the system's reduced-motion preference; and the content can be read with no script at all, each page being rendered at build time rather than by the browser.

What works in the application: navigation, forms, tables, menus and dialogs can be operated entirely with a keyboard, with a visible focus indicator; page changes, input errors and work running in the background are announced to screen readers; a verification code can be pasted or filled in automatically; contrast is checked in the light and the dark theme; and animation respects the system's reduced-motion preference.

Known limits

The site is still being built: the page presenting our work says plainly that it is being written, and this statement describes the ground it will be built on.

The application's sign-in screens exist in French and in English; once signed in, most of the application is still in English only, whatever language is chosen.

Contrast is checked on each page as rendered, in the light and the dark theme, except for text set over a gradient, which the automated tool cannot measure. The full manual screen-reader audit is still to be done, on the site and in the application alike; it is tracked in our internal register of known gaps, along with the above.

How we evaluated this

Evaluation combines automated tests with manual checks by keyboard and screen reader. On every change, our continuous integration pipeline runs the axe-core engine over every page of the site, in both languages and in the light and the dark theme, and over the states reached only by using it: the mobile navigation open and each step of the scoping form. It also runs it over the application's sign-in screens, a list, a form and an open dialog. Keyboard journeys check, on the site, that the navigation, the language choice and the scoping form can be reached, operated, and return focus where it is expected, and, in the application, that menus, lists, records and dialogs work without a mouse. The brand's colours are checked separately against the AA thresholds. Last evaluated: September 2026.

Reporting an obstacle

If something blocks or slows you down on the site or in the application, write to info@avanserv.com describing the page, what went wrong and, if you use one, the assistive technology involved; that is the most useful part of this statement. We reply within five working days and fix confirmed obstacles first.